

# New Garbage and Recycling Information

## **New garbage and recycling hauler**

The Village's current trash and recycling contract will expire at the end of the year. The Village solicited proposals from vendors and chose Columbia County Solid Waste to provide automated collection with carts. Automated collection is becoming much more common and has been used successfully in other local communities for years.

## **What are the advantages of carts?**

The carts are much sturdier and more stable than typical garbage cans – they may tip over in a very strong wind when empty, but it's highly unlikely they will roll away. They are more difficult for animals to get into and spread trash around. The carts keep recycling contained so that loose paper and cardboard do not blow away. Carts make for a cleaner, neater community. While the carts are larger than a typical garbage can, they are designed to roll easily, even when loaded.

## **Where should I put my cart on collection day?**

Carts should be located on a relatively flat surface – either the boulevard or driveway – with the handles and wheels facing away from the street. Carts should be within two feet of the curb, and have four feet of clearance from other objects – mailboxes, vehicles, etc. – all the way around.

## **Will the collection day change?**

Yes. Regular collection day will be on **Thursday**. If a holiday falls on Thursday collection will be on Friday. Trash will be picked up every week and recyclables will be picked up every other week. A collection schedule is available at the Village Office or at [www.riowi.us](http://www.riowi.us).

## **Will I be charged for the carts?**

There is no cost to residents for the initial carts – one garbage cart and one recyclable cart per household will be provided by the Village. The collection company is responsible for repairing damage caused by normal use and for any damage caused during pick-up. Property owners are responsible for replacement costs if a cart is lost, stolen or damaged beyond normal use from the collection company.

## **Do I have to use the carts? Can I still set out bags or bins like before?**

Beginning on January 1, 2020 all residents will be expected to use the carts. There will no longer be manual collection service. Therefore, all trash and recycling not in the carts issued to you by the Village will not be picked up.

## **What if I don't have room for the carts? Can I get a smaller size?**

The carts are designed to have a footprint similar to a large garbage can, but are somewhat taller. All residents are encouraged to try the 95-gallon size. However, if you feel this size will be too large there are a limited number of smaller 65-gallon carts available. If you would like a smaller size you must contact the Village Office at (920) 992-5454 and the carts will be exchanged as soon as possible after the Holidays. If you later decide to go to the larger cart you will be charged the full cost of a larger cart. Residents are especially encouraged to keep the larger cart for recycling as cardboard and plastic containers can take up a lot of space.

**What if all my garbage doesn't fit in one cart?**

The 95-gallon carts will typically serve the needs of even a large family. If this is not the case, residents should first make sure that recyclables are being diverted to the recycling cart and not being mixed with trash (see below for listing of recyclable materials). If you find you still need more space, please contact Columbia County Solid Waste and Recycling at (608) 742-6651.

**Where and how will I get my carts?**

All carts will be delivered in late December. Each cart has a serial number and a record of who each cart is issued to will be kept on file.

**How can I get rid of my old garbage cans?**

If you would like to dispose of your old garbage cans, place them curbside on collection day with a note attached.

**Where can I get more information on the use of the carts?**

If you have additional questions or would like further information please contact the Village Office at (920) 992-5454.